### **CXO Roundtable**

### Accelerating BFSI Innovation: CXO Strategies for AI, Low-Code & Hyper Automation

April, 2025

**6**pm onwards

Mumbai Jio World Center



Attendees

17



Organizations

16



Manhours of Engagement

**25** 

## **Key Discussion Points**

Accelerating application development with Al-enabled enterprise platforms

workflows

Enhancing agility and reducing costs through low-code

Al adoption

legacy systems using Al

Leveraging Agentic AI for smarter, autonomous

Seamlessly integrating modern applications with

Building secure, scalable, and Al-driven technology ecosystems

### COLFLING

Glimpses from the Event



Rajesh Patta

**Asim Prakash** 

Birla Finance

**Ayaskant Mohapatra** 

**CIO. BOB Financial Solutions** 

Finance



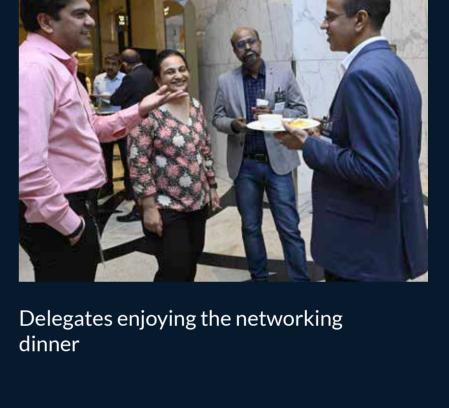




Head - Digital Transformation, Aditya Birla



Attendees



Head IT, SBI Mutual Fund India

#### Senior Vice President - Tech & Digital, HDFC Bank Aditya Narayanan

Associate VP Automation & Data Products

**Dhaval Pandya**Head - Digital Technologies &
Transformation, Aditya Birla Group

Head - Digital Transformation - D2C, Aditya

Sushil Ostwal
Chief Data Officer, BSE

**Biren Parekh**Director, CRISIL

**Pranita Shikhare**Vice President - Information Technology, IDFC First Bank

Practice Head, HDFC Life Insurance

**Ashis Rout** 

Vivek Zakarde

**NSE** 

a strong future."

success."

**Dinesh Sakure** 

Head-Data officer, AI & Data Science, IndiaFirst Life Insurance Co Ltd

Gaurav Bansal

Head of AI/ML, L&T Financial Services

Shubhendu Dutta
Chief Technology Officer, Indices and Data,

**Manash Ranjan Das** Head - Infrastructure

**Dinesh Sakure** 

**Technologies** 

Shiju Rawther

Head - Infrastructure and Operations, Digital Banking Platform-SBI YONO, State Bank of India

HDFC Life Insurance Co. Vice President -

Head Digital Initiatives, Protean eGov

**Ashok Mali** CIO, Tata Capital

Business Systems & Technology

**Monish Parekh** 

# ticket spikes after core banking upgrades and suggest rollbacks with approval workflows. Their ability to connect the dots using available information was striking, and I believe this approach has

Delegate Feedbacks



Biren Parekh
Director, CRISIL

"The event was a real eye-opener. I had thought of ServiceNow mainly as an ITSM and DevOps tool, but I discovered it's a powerful SaaS platform with Al-driven orchestration across customer acquisition, servicing, HR, and more — all helping streamline operations and reduce overhead costs."

Ashok Mali
CIO, Tata Capital

"The event was excellent and very informative. The ServiceNow

team's presentations on agentic Al were real eye-openers.

Coming from a banking background, I found their use cases

impressive — particularly how AI can identify root causes of



The thoughtful use cases and ServiceNow's evolution with sophisticated agentic Al on their automation platform were especially relevant and impressive."

Rajesh Patta

Head - Digital Transformation, Aditya Birla Finance

"The event was phenomenal, with many use cases explained, debated, and deliberated — overall, a great

The event was fantastic, with valuable insights from

participants across banking, NBFC, and insurance sectors.



Head - Digital Initiatives, Protean eGov Technologies



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