

CXO Roundtable

Accelerating BFSI
Innovation: CXO Strategies
for AI, Low-Code & Hyper
Automation

23rd
April, 2025

6^{pm}
onwards

Mumbai
Jio World Center



Total
Attendees

17



Unique
Organizations

16



Manhours of
Engagement

25

Key Discussion Points

Accelerating application development with AI-enabled enterprise platforms

Leveraging Agentic AI for smarter, autonomous workflows

Enhancing agility and reducing costs through low-code AI adoption

Seamlessly integrating modern applications with legacy systems using AI

Building secure, scalable, and AI-driven technology ecosystems

Glimpses from the Event



Registration



Welcome by Vikas Gupta, CEO & Editorial Director, B2B Tech | Co-Founder, 9.9 Group



CXO Conversation on “Accelerating BFSI Innovation: CXO Strategies for AI, Low-Code & Hyper Automation”



Industry Context by Piyush Borana, Sr. Advisory Solution Consultant, ServiceNow



Delegates listening to Speaker’s insights



Delegates enjoying the networking dinner

Attendees

- Rajesh Patta**
Head - Digital Transformation, Aditya Birla Finance
- Asim Prakash**
Head - Digital Transformation - D2C, Aditya Birla Finance
- Dhaval Pandya**
Head - Digital Technologies & Transformation, Aditya Birla Group
- Ayaskant Mohapatra**
CIO, BOB Financial Solutions
- Sushil Ostwal**
Chief Data Officer, BSE
- Biren Parekh**
Director, CRISIL

- Ashis Rout**
Senior Vice President - Tech & Digital, HDFC Bank
- Aditya Narayanan**
Associate VP Automation & Data Products Practice Head, HDFC Life Insurance
- Pranita Shikhare**
Vice President - Information Technology, IDFC First Bank
- Vivek Zakarde**
Head-Data officer, AI & Data Science, IndiaFirst Life Insurance Co Ltd
- Gaurav Bansal**
Head of AI/ML, L&T Financial Services
- Shubhendu Dutta**
Chief Technology Officer, Indices and Data, NSE

- Dinesh Sakure**
Head Digital Initiatives, Protean eGov Technologies
- Shiju Rawther**
Head IT, SBI Mutual Fund India
- Manash Ranjan Das**
Head - Infrastructure and Operations, Digital Banking Platform-SBI YONO, State Bank of India
- Ashok Mali**
CIO, Tata Capital
- Monish Parekh**
HDFC Life Insurance Co, Vice President - Business Systems & Technology

Delegate Feedbacks



“The event was excellent and very informative. The ServiceNow team’s presentations on agentic AI were real eye-openers. Coming from a banking background, I found their use cases impressive — particularly how AI can identify root causes of ticket spikes after core banking upgrades and suggest rollbacks with approval workflows. Their ability to connect the dots using available information was striking, and I believe this approach has a strong future.”

Biren Parekh
Director, CRISIL



“The event was a real eye-opener. I had thought of ServiceNow mainly as an ITSM and DevOps tool, but I discovered it’s a powerful SaaS platform with AI-driven orchestration across customer acquisition, servicing, HR, and more — all helping streamline operations and reduce overhead costs.”

Ashok Mali
CIO, Tata Capital



The event was fantastic, with valuable insights from participants across banking, NBFC, and insurance sectors. The thoughtful use cases and ServiceNow’s evolution with sophisticated agentic AI on their automation platform were especially relevant and impressive.”

Rajesh Patta
Head - Digital Transformation, Aditya Birla Finance



“The event was phenomenal, with many use cases explained, debated, and deliberated — overall, a great success.”

Dinesh Sakure
Head - Digital Initiatives, Protean eGov Technologies

Scan the QR code to
view the delegates’
feedback videos

